

TO WHOM IT MAY CONCERN

SEPTEMBER 2014

RULES FOR THE WARRANTY OF TEMPERATURE SENSOR TECSYSTEM

The temperature sensor of TECSYSTEM Srl are warranted in accordance with the ordinary standards listed below.

The warranty, to be claimed, must be followed by a **certificate of proper installation**, issued by the client, stating that they have been installed according to the instructions of the TECSYSTEM Srl available in the CD attached to the purchased materials or on the website at www.tecsystem.it and annexed hereto.

Only after the presentation of this certificate, TECSYSTEM recognize the warranty replacement of defective probes or broken.

Any request for technical assistance on site which there will be routed in order to verify the operation of the probes, **without** sending us **the certificate of proper installation**, will be adjusted as follows:

- a) will be issued offers for the intervention of verification and possible replacement of/and defective sensors or interrupted.
- b) advance payment of the amount specified in the tender. Only after payment, our technician will be allowed to travel on the system for the verification request.
- c) for service call completed report will be issued.

In the case where TECSYSTEM comes into possession of the **certificate of proper installation** of the probes, our technician will be authorized to operate to check sensor faults or interrupted as per requested written information.

The expenses (travel, etc...) will be charged to the Customer to the extent of 50% of those actually incurred for intervention and that will be duly documented.

In the case in which the customer cannot submit the **certificate of suitable installation**, TECSYSTEM may at its discretion, carry out the inspection on the system to verify the suitability or not.

The costs for the service inspection on the system will have to be recognized in advance according to which the offer will be presented.

TECSYSTEM s.r.l.